

See what they say™



Hamilton CapTel® for PC/Mac: User's Guide

- How to Place Calls
- How to Receive Calls
- How to Create your Account

If you've ever missed out on what was said during a phone call – you no longer need to. Now you can see every word a caller says right on your computer screen in real-time. It's called Hamilton CapTel for PC/Mac and it's simple!

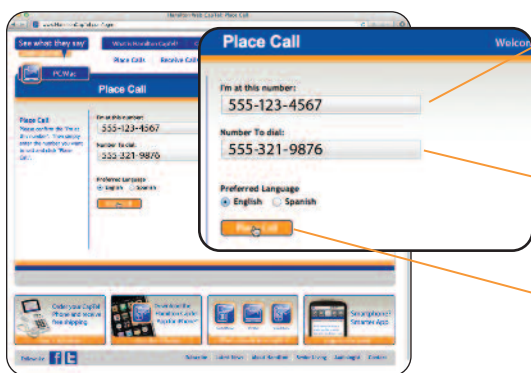
This User's Guide will show you How to Place Calls, How to Receive Calls and How to Create your Account using Hamilton CapTel for PC/Mac.



How to Place Calls



- 1 Visit: www.HamiltonCapTel.com/login.
- 2 Log in using your Hamilton CapTel Account or Facebook Account.
 - a. If you log in with your Facebook Account, you may be prompted to register with Hamilton CapTel.

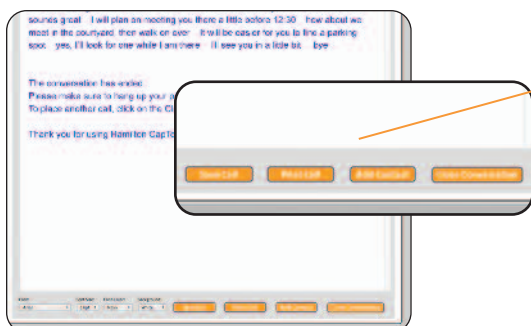


- 3 Enter your telephone number in the "I'm at this number" field. This number will be stored in your account.

Note: This should be a direct number as extensions are not allowed at this time.
- 4 Enter the phone number of whom you wish to call in the "Number to Dial" field.
- 5 Click on "Place Call".



- 6 The Captions screen will appear. This is where you will read captions of what's being said.
- 7 Answer the phone when it rings and wait just a few seconds for the other party to connect.

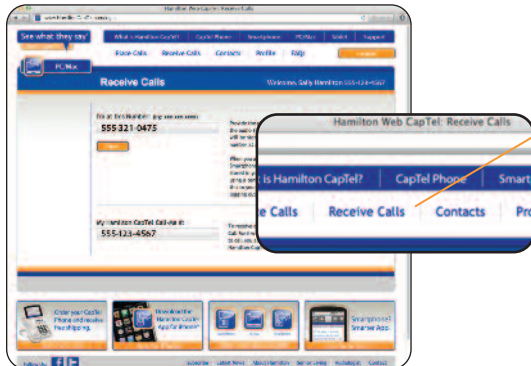


- 8 Talk. Laugh. Listen. Read Captions.
- 9 To end the call, click the "End Call" button on the screen or simply hang up your phone.
- 10 After the call, you have the ability to review, save and print captions of your conversation. You can also add the number you just dialed to your contacts list, stored right in your Hamilton CapTel account.
- 11 Make as many calls as you wish!

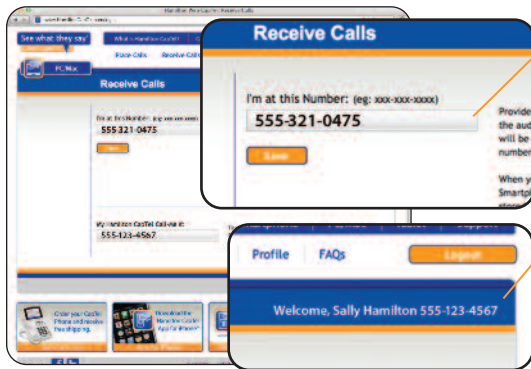
How to Receive Calls



1 Visit: www.HamiltonCapTel.com/login.

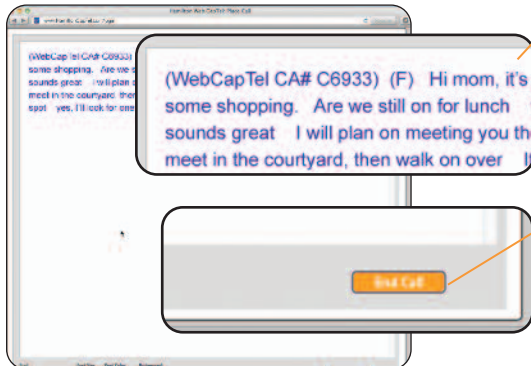


3 Click on: "Receive Calls".



4 Verify that the number you have entered in the "I'm at this Number" field is one where you can be reached.
(If you are not logged in and someone dials your Call Me #, captions will not be available)

5 Now you're ready to receive calls!



6 When a call arrives, your phone will ring, and the caption screen will be visible on your browser window. If your browser is minimized, you will want to maximize the window in order to view captions.

7 To end the call, click the "End Call" button on the screen or simply hang up your phone.

How to Create your Account

See what they say!



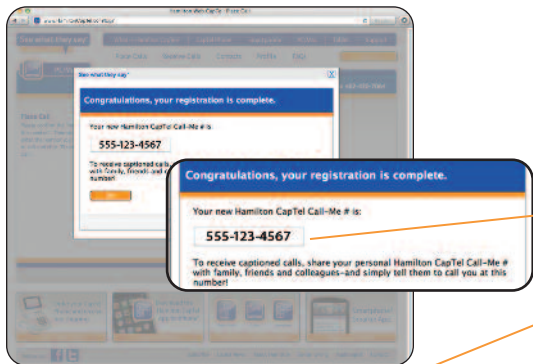
1 Visit: www.HamiltonCapTel.com/login

2 Click on "Register"



3 Complete the form (all fields are required)

4 Click on: "Submit"



5 You will then receive your Call Me #.

6 Visit the Receive Calls tab and enter the telephone number of the phone you will be using for placing and receiving calls with Hamilton CapTel.



7 You're Registered! Now you can start placing and receiving calls.

Questions? Comments? Concerns?

Call toll-free:
877-455-4227

Visit:
HamiltonCapTel.com

E-mail:
info@HamiltonCapTel.com

Captioned Telephone Service is designed exclusively for individuals with hearing loss and is funded and regulated by the Federal Communications Commission. To learn more, visit www.fcc.gov.